



PY19 WIOA Statewide Workforce Innovation Program Technical Assistance Regional and Local Planning Support Service Integration Implementation

Illinois Department of Commerce and Economic Opportunity



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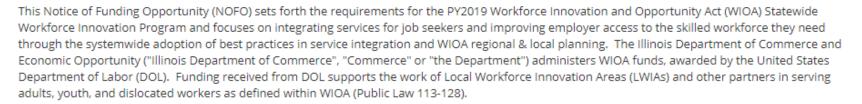
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2019 TECHNICAL ASSISTANCE NOTICE OF FUNDING OPPORTUNITY

Background



Specifically, the <u>WIOA Statewide Workforce Innovation Program</u> funds projects that support the vision, principles, goals and strategies articulated within the WIOA Unified State Plan. The overarching areas of focus for this program include: industry sector partnership projects, innovative workforce pilot and research projects, and statewide technical assistance initiatives.

The Illinois Workforce Innovation Board (IWIB) has placed a priority on service integration that leads to coordinated intake and the alignment of services. Through the IWIB Strategic Plan and under their oversight the Unified State Plan lays out the vision for WIOA services in Illinois. Additionally, Governor Pritzker's Executive Order 2019-03 broadens this vision and directs Illinois' State agencies to review current and potential industries targeted for economic growth and recommend how education and workforce resources can better align to serve disenfranchised populations in communities throughout Illinois. To that end, the NOFOs under this program also will support the following Action Areas developed in response to Governor Pritzker's Executive Order.

- Action Area 1: Unite workforce development partners around regional cluster strategies
- Action Area 3: Integrate Workforce Services for Job Seekers

Submission Dates and Times: Grant Applications will be accepted until 5:00 p.m. December 23, 2019. Submit the proposal via e-mail to grantapplications@illinoisworknet.com. When submitting the proposal list in the Subject Line the NOFO # and organization name. Please submit the application as one PDF file and one Excel file for the budget. Applications will be considered based on quality and feasibility and contingent on the availability of funds. The Department will not accept applications submitted by mail, overnight mail, diskette, or by fax machine.



Service Integration and Self-Assessment



Illinois' WIOA Unified State Plan outlines a **vision** for integrating workforce, education, and economic development programs: "Foster a statewide workforce development system that supports the needs of individuals and businesses to ensure Illinois has a skilled workforce to effectively compete in the global economy."

Service integration is a **strategy** that supports this vision





Principles addressing service integration:





CROSS-AGENCY COLLABORATION
AND CONNECTIONS

INTEGRATED SERVICE DELIVERY



Executive Order 2019-03

- Broadens the WIOA Unified Plan Vision
- Directs Illinois' State agencies to review current and potential industries targeted for economic growth;
- Asks for recommendations on how education and workforce resources can better align to serve disenfranchised populations in communities throughout Illinois.



Two Action Areas Require Service Integration



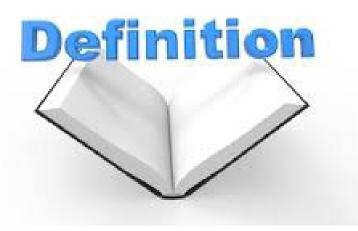
Unite workforce development partners around regional cluster strategies



Integrate workforce service for job seekers



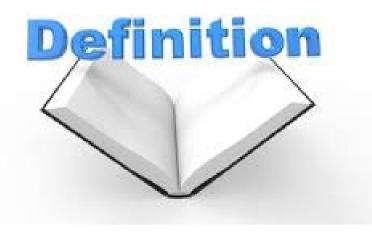
Service Integration Policy



- Illinois policy defines service integration as:
 - A combination of strategies to align and simplify access to one-stop center services and supports for employers, job-seekers, and system customers with the goal of providing the best experience possible.
 - Service Integration may occur across entities delivering specific services or programs, across time as customer needs change, or both.



Service Integration Policy



- Identifies 7 service integration functions and 15 goals.
- Calls for each LWIA to conduct a selfassessment
- Submitted by all 22 LWIAs by October 1, 2019
- Service integration resources available at http:/illinoisworknet.com/si



Isolation

Agencies don't recognize the need to communicate, no attempt to communicate

Communication

Agencies talk to each other, share some information

Coordination

Staff from different agencies work together on a case-by-case basis to coordinate some support

Collaboration

Agencies work together on a project-byproject basis, including joint analysis, planning

Integration

Intensive collaboration, agencies are interdependent, significant sharing of resources, high level of trust

Burt and Spellman, (2007). Toward Understanding Homelessness: The 2007 National Symposium on Homelessness Research. *Changing Homeless and Mainstream Service Systems: Essential Approaches to Ending Homelessness.* U.S. Department of Health and Human Services, Office of the Assistant Secretary for Planning and Evaluation



Service Integration Self-Assessments

- Each LWIA convened WIOA partners to discuss where they were and desired to be on the continuum for 15 service integration goals.
- Action plans address 3-5 priority goals in the coming year
- Most frequently identified goals:
 - Communication across one-stop partners (20 LWIAs)
 - Staff cross-training (14 LWIAs)
 - Business services (12 LWIAs)
 - Customer centered design (9 LWIAs)
- These action plans are a focus of this NOFO by supporting implementation of the service integration priority goals.
- Support for WIOA local and/or regional planning is the other NOFO focus





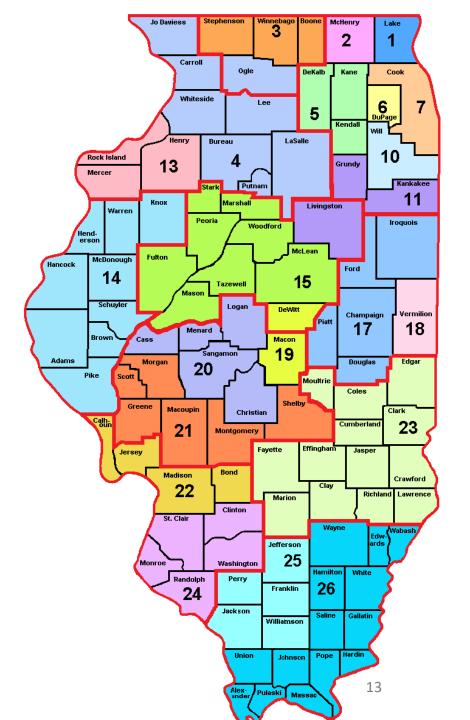
Technical Proposal An Overview of the Application Components

Illinois Department of Commerce and Economic Opportunity



Regional and Local Planning Support Activities

- Efforts for data gathering and/or analysis
- Coordinating stakeholder extraordinary convenings or other public engagement events
- Developing and/or implementing of innovative plans strategies and initiatives.





Service Integration Activities

Developing replicable models for services that are shaped by either business and/or jobseeker needs and that are easily navigated so the individual can access different programs for which they are eligible;

Providing cross-training and program information resources that address the role, services, and eligibility requirements for all WIOA partner programs provided in the one-stop;

Developing replicable models that integrate services through common referral systems and coordinated career plans;

Providing training to partners on the use of career pathways in employment plans and how one-stop services support career pathways;

Providing technical assistance for the coordination of business services; and

Providing technical assistance to partners and local boards on the alignment of funding resources.



Application Requirements

Signed Application

Executive Summary

Technical Proposal

Project Implementation Plan

Resumes of Program Staff

Memorandum of Understanding or Partnership Agreements (if applicable)

Budget Proposal (State of Illinois Unified Budget Template - Excel Workbook)



Applicant Capacity (20%) - 2 page maximum

- Who are you and your qualifications?
 - Applicant limited to local workforce innovation boards or their designee organizations
- What other projects have you accomplished?
- Who are your partners and what are their qualifications?
- Describe the organization.
- Describe any similar projects undertaken.
- Describe the qualifications of individuals responsible to carry out the project activities.
- List any facilities, equipment, or resources available to the project and their sources.



Documentation of Need (25%) - 2 page maximum



What is the specific support needed to help with Service Integration and/or Regional and Local Planning Support?



How will this funding support increased levels of Service Integration?



If the LWIA wouldn't get a grant to support planning or service integration efforts what would be the negative impact?



Project Quality and Integration (30%) - 6 page maximum

- How will this grant address the needs of regional/local planning efforts and/or implementation of service integration strategies
- Who are the partners involved in the collaboration and what are their roles?
- How do the strategies proposed within the application tie to the outcomes in the service integration policy;
- What are the steps you will take? Who will do what? How long will it take?
- List specific, measurable objectives that will allow the project to meet its goal.
- Identify how the activities will be sustained after the grant ends.
- State the planned activities, methodology, and timetable for accomplishing the planned activities.
- Explain how the project will be managed.
- Always tie the objectives back to the identified need/problem.



Cost Effectiveness (25%) - 2 page maximum

- What are the expected outcomes of the project? The measurements should be quantitative.
- You need to show that your proposed project has the support of those it affects and describes the use of leveraged funds.
- You need to show that you have considered all available resources.
- How will the project be continued after the grant expires?
- NOTE: The grantee will work with the state so there will be a consistent evaluation framework applied to all projects funded through this grant.





Submission Date and Times

23



Application due date December 23, 2019.

- Applications must be submitted via email: grantapplications@illinoisworknet.com
- ► Applications must be received by 5:00 p.m.
- ► Applications must be formatted to an 8 1/2 x 11-inch page size, using 11-point type in Times New Roman font.
- Technical proposal is a maximum of 12 pages and must be typed single-spaced, with 1-inch margins on all sides.
- Anticipate funding decisions will be made in early January.



Workforce Grants 101:

An Overview of the Grant Submission Requirements under the Illinois Grant Accountability and Transparency Act

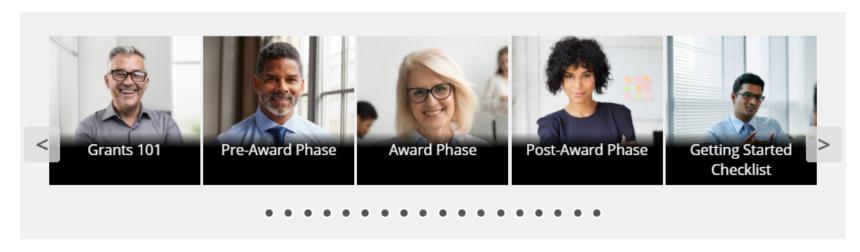
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https://www.illinoisworknet.com/WIOA/Pages/FundingOpportunities.aspx

FUNDING OPPORTUNITIES

Grant Topics



Current Notice of Funding Opportunities

Technical Assistance NOFO

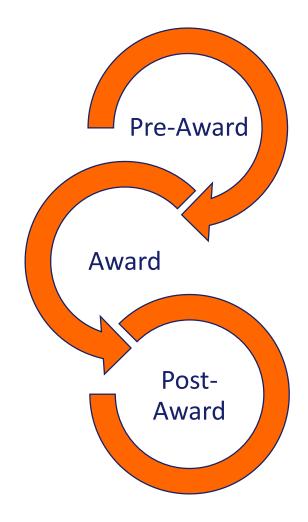
Integrating local workforce services for job-seeker and employer customers is a priority for the Illinois Workforce Innovation Board (IWIB). Because Illinois has many departments and programs involved in service delivery, integrating these many resources is essential for customers to have a positive experience. "This Notice of Funding Opportunity (NOFO) provides the requirements for submitting proposals that focus on integrating services for job seekers and improving employer access to the skilled workforce they need through the systemwide adoption of best practices in service integration and WIOA regional & local planning.

For more information about this funding opportunity, visit the NOFO page.



Grant Life Cycle

This presentation will focus on the pre-award requirements of a workforce grant from the Illinois Department of Commerce and Economic Opportunity.





Illinois Grant Accountability and Transparency Act

The Grant Accountability and Transparency Act (GATA), 30 ILCS 708/1 et seq., is a State of Illinois law to:

- Increase accountability and transparency in the use of grant funds
- Reduce the administrative burden on both State agencies and grantees
- Adoption of the federal grant guidance and regulations codified at 2 CFR Part 200 (Uniform Requirements)



Grantee Pre-Award Requirements that must be Completed Prior to Grant Award Execution

- Grantee Registration
- Grantee Pre-Qualification
- Financial and Administrative Risk Assessment (ICQ – Internal Control Questionnaire)
- Programmatic Risk Assessment
- Mandatory Disclosures & Conflict of Interest Documents



GATA & Indirect Cost Rate System

Office of Management and Budget GATA Website: http://grants.illinois.gov

- Grantee Links Tab is the entry point for the GATA portal
 - Authentication,
 - Registration,
 - Pre-qualification,
 - Fiscal & Administrative Risk Assessment
- Centralized Indirect Cost Rate System will be used to elect the indirect cost rate option and, if necessary, complete the indirect cost rate negotiation process.
 - Grantees that are not current users in the system will receive an invitation to the Centralized Indirect Cost Rate System once a Notice of State Award (NOSA) is generated by a State awarding agency



Grantee Registration

• All Grantees must be registered with the State of Illinois using the Illinois.gov Authentication Portal. A personal or business email address is required to establish an account

• Grantee Registration is completed by browsing to https://grants.illinois.gov/portal and associating your Illinois.gov account with your organization.

Completing the registration process triggers Grantee pre-qualification verifications



Grantee Pre-Qualification

- Pre-Qualification includes verification of:
 - Valid DUNS number
 - Current SAM.gov account
 - Good Standing with Secretary of State
 - Not on Federal Excluded Parties List
 - Not on the Illinois Stop Payment List
 - Not on the DHFS Provider Sanction List



^{*}Pre-qualification is dynamic and verifications are completed nightly.



Pre-Qualification Notification

• If there are no issues, the GATA portal will send email to communicate "Qualified" status.

- If there are issues, the GATA portal emails qualification issue(s)
 - DUNS number is not current
 - SAM CAGE Code is not current
 - Not in Good Standing with Secretary of State
 - On the Federal Excluded Parties List (cannot be remediated)



GATA Framework for Risk Assessment

- Fiscal Risk Assessment (ICQ) is automated.
 - The Grantee can access the ICQ from the grantee portal.
 - The ICQ is completed on an annually basis by the Grantee
 - The ICQ should be completed at the entity-wide level
 - All state agencies will utilize the results of the ICQ
- Programmatic Risk Assessment will be conducted by the awarding agency (DCEO) in the application process. It is unique to each NOFO and grant program and is typically completed if the proposal is recommended for funding.
- Risk profiles will be determined based on the two risk assessments. Risk profile will determine grant specific conditions and monitoring.



Indirect Cost Rate Selection Centralized Indirect Cost System

- All grantees must select an Indirect Cost Rate option in a centralized indirect cost rate system.
- An indirect cost rate is a device used for determining the appropriate amount of indirect costs each program should bear. An Indirect Cost Rate is the ratio between the total indirect expenses and some direct cost base.
- Options available for a Grantee to receive an Indirect Cost Rate:
 - Current Federal negotiated Indirect Cost Rate Agreement
 - Negotiate a rate with the State of Illinois
 - Elect to use the Federal 10%"de minimis" rate of Modified Total Direct Cost (MTDC)*
 - Elect to decline any indirect cost rate

^{*} Note that if a grantee organization has ever federal or a state-negotiated rate, they are ineligible for the de minimis rate.



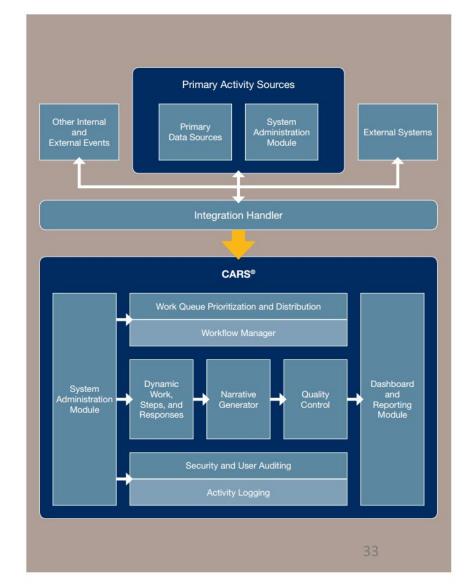
Indirect Cost Rate Proposals & Elections

- Centralized Indirect Cost System can be accessed at http://grants.illinois.gov from the dropdown menu in the Grantee Links Tab. This site includes:
 - FAQs
 - Training Modules
 - Forms and Indirect Cost Rate Templates
 - Department of Labor Indirect Cost Rate Guide
- An indirect cost proposal or rate election must be initiated with the Centralized Indirect Cost Rate system upon notice of award. The indirect cost rate proposal or rate election must be completed no later than three (3) months after the effective date of the State award.
- Uniform Guidance (2 CFR 200) requires an *annual* submission of an indirect cost proposal or rate election. The Centralized Indirect Cost Rate system will be used for annual renewals. Annual submissions must be received within <u>six months</u> after the Grantee's fiscal year end.



Who is Required to use the Centralized Indirect Cost Rate System

- Any organization that receives a grant from a State of Illinois grant making agency.
- If a grantee organization has a federally negotiated rate, they are required to provide information through the indirect cost rate system.
- If a grantee organization chooses to elect the 10% de minimis rate, they are required to make this election in the indirect cost rate system.
- A grantee may volunteer to accept a lower indirect cost rate, but state agencies are not allowed to force or coerce a grantee to take a lower rate





Standard Application & Grant Award Documents

- Notice of Funding Opportunity (NOFO)
 Catalog of State Financial Assistance
 https://www.illinois.gov/sites/GATA/Grants/SitePages/CSFA.aspx
- Uniform Application for State Grant Assistance
- Uniform Budget Template
- Notice of State Award



Uniform Application for State Grant Assistance

- Agency Information
 - Funding Opportunity Information
 - Instructions on How to Submit an Application
 - Required Grant Information
- Applicant Completed Section
 - Applicant Information
 - Contact Information
 - Key Project Information (Location, Term, Amount)
 - Fiscal Information
- Certification



Uniform Budget Template - Overview

- Uniform Budget Template for most State of Illinois Grants (modeled after the SF-524 Federal Budget template).
- Basic Budget Line Item Definitions based on the Uniform Administrative Guidelines [Develop Budget Line Items Sheet].
- General Requirements
 - Allowable
 - Reasonable
 - Allocable



Allowable Costs § 200.403

Factors affecting allowability of costs:

- Be necessary and reasonable for the performance of the Federal award and be allocable under the Federal Cost Principles.
- Conform to any limitations or exclusions set forth in these principles or in the Federal award as to types or amount of cost items.
- Be consistent with policies and procedures that apply uniformly to both federally-financed and other activities
 of the non-Federal entity.
- Be accorded consistent treatment. A cost may not be assigned to a Federal award as a direct cost if any other cost incurred for the same purpose in like circumstances has been allocated to the Federal award as an indirect cost.
- Be determined in accordance with generally accepted accounting principles (GAAP), except, for state and local governments and Indian tribes only, as otherwise provided for in this Part.
- Not be included as a cost or used to meet cost sharing or matching requirements of any other federally financed program in either the current or a prior period.
- Be adequately documented.



Reasonable Costs § 200.404

A cost is reasonable if, in its nature and amount, it does not exceed that which would be incurred by a prudent person under the circumstances prevailing at the time the decision was made to incur the cost. The question of reasonableness is particularly important when the non-Federal entity is predominantly federally-funded. In determining reasonableness of a given cost, consideration must be given to:

- Whether the cost is of a type generally recognized as ordinary and necessary for the operation of the non-Federal entity or the proper and efficient performance of the Federal award.
- The restraints or requirements imposed by such factors as: sound business practices; arm's-length bargaining; Federal, state and other laws and regulations; and terms and conditions of the Federal award.
- Market prices for comparable goods or services for the geographic area.
- Whether the individuals concerned acted with prudence in the circumstances considering their responsibilities to the non-Federal entity, its employees, where applicable its students or membership, the public at large, and the Federal government.
- Whether the non-Federal entity significantly deviates from its established practices and policies regarding the incurrence of costs, which may unjustifiably increase the Federal award's cost.



Allocable Costs § 200.405

- A cost is allocable to a particular Federal award or other cost objective if the goods or services involved are chargeable or assignable to that Federal award or cost objective in accordance with relative benefits received. This standard is met if the cost:
 - Is incurred specifically for the Federal award;
 - Benefits both the Federal award and other work of the non-Federal entity and can be distributed in proportions that may be approximated using reasonable methods; and
 - Is necessary to the overall operation of the non-Federal entity and is assignable in part to the Federal award in accordance with the principles in this subpart.
- All activities which benefit from the non-Federal entity's indirect (F&A) cost, including unallowable activities and donated services by the non-Federal entity or third parties, will receive an appropriate allocation of indirect costs.



Type of Costs

Program

- Direct
- Indirect

Administration

- Direct
- Indirect

See: http://www.illinoisworknet.com/WIOA/Documents/SMART_Module3.pdf for more information.



Types of Costs

• Direct costs: Costs that can be identified specifically with a particular final cost objective, such as a Federal award, or other internally or externally funded activity, or that can be directly assigned to such activities relatively easily with a high degree of accuracy. § 200.413

• Indirect Costs (Facilities and Administration): Costs incurred for a common or joint purpose benefitting more than one cost objective, and not readily assignable to the cost objectives specifically benefitted, without effort disproportionate to the results achieved. § 200.456



Uniform Budget Template Outline

- Instructions
- Section A Grant Funds
 - Summary
 - Indirect Cost Rate Information
- Section B Match
 - Cash
 - In-Kind
 - Leverage
- Certification
- FFATA Data Collection
- Section C Budget Worksheet & Narrative



Uniform Budget Template Section A: State of Illinois Funds

- Includes funding that is provided by the state awarding agency regardless if the grant is state or Federally funded (federal pass-through funds).
- The standard budget line item definitions are consistent with the Uniform Administrative Guidance.
- The line items that are not applicable to the grant program are "grayed out".
- The Uniform Budget Template provides a space for Program-Specific line items.



Section A: Indirect Cost Selection

All grantees must complete the Indirect Cost Rate Form and select one of the following options:

- ✓ Use the current Federally approved indirect cost rate as a result of being a direct grant recipient from a Federal awarding agency;
- ✓ Negotiate a rate with the State of Illinois by first submitting an Indirect Cost Rate Proposal to the State of Illinois' Centralized Indirect Cost Unit;
- ✓ Use the Federal "de minimis" rate of 10% of modified total direct costs (MTDC);
- ✓ Use a Restricted Rate designated by programmatic or statutory policy;
- ✓ Choose not to request reimbursement of indirect costs.



Section B: Non-State of Illinois Funds: Matching Funds

For all Federal awards, any shared costs or matching funds and all contributions, including cash and third party in-kind contributions, must be accepted as part of the non-Federal entity's cost sharing or matching when such contributions meet all of the following criteria:

- Are verifiable from the non- Federal entity's records;
- Are not included as contributions for any other Federal award;
- Are necessary and reasonable for accomplishment of project or program objectives;
- Are allowable under Subpart E— Cost Principles of this Part;
- Are not paid by the Federal government under another Federal award, except where the Federal statute authorizing a program specifically provides that Federal funds made available for such program can be applied to matching or cost sharing requirements of other Federal programs;
- Are provided for in the approved budget when required by the Federal awarding agency; and
- Conform to other provisions of this Part, as applicable.



Uniform Grant Agreement - Part I

- Article I Award and Grantee Specific Information
- Article II Required Representations
- Article III Definitions
- Article IV Payment
- Article V Scope of Grant Activities/Purpose of Grant
- Article VI Budget
- Article VII Allowable Costs
- Article VIII Required Certifications
- Article IX Criminal Disclosure
- Article X Unlawful Discrimination
- Article XI Lobbying



Uniform Grant Agreement – Part I

- Article XII Maintenance and Accessibility of Records; Monitoring
- Article XIII Financial Reporting Requirements
- Article XIV Performance Reporting Requirements
- Article XV Audit Requirement
- Article XVI Termination; Suspension
- Article XVII Subcontracts/Sub-Grants
- Article XVIII Notice of Change
- Article XIX Reorganization and Board Membership
- Article XX Agreements with other State Agencies
- Article XXI Conflict of Interest
- Article XXII Equipment or Property
- Article XXIII Promotional Materials; Prior Notification
- Article XXIV Insurance
- Article XXV Lawsuits and Indemnification
- Article XXVI Miscellaneous



Uniform Grant Agreement – Part I

- Exhibit A Project Description
- Exhibit B Deliverables or Milestones
- Exhibit C Payment
- Exhibit D Contact Information
- Exhibit E Performance Measures
- Exhibit F Performance Standard
- Exhibit G Specific Conditions



Uniform Grant Agreement

PART 2

Grantor Specific Terms

PART 3

Project Specific Terms



Grantee Resources



- Workforce Innovation and Opportunity Act of 2014
- State of Illinois WIOA Unified State Plan
- Illinois Executive Order 2019-03
- An Action Agenda for Workforce Development and Job Creation Illinois Executive Order 2019-03
- WIOA Regional/Local Plans by Economic Development Region
- WIOA Policy on Service Integration
- <u>Service Integration Resources</u>
- State of Illinois WIOA ePolicy Portal
- Grant Accountability and Transparency Act







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